



Carona, 2026

## **General Terms and Conditions and Information**

Dear Casa Calina Guests

We are delighted that you have chosen to stay at Casa Calina. Below we would like to inform you about our terms and conditions in order to avoid any possible misunderstandings from the outset.

### **Room Reservation and Arrival/Departure**

Room reservations become binding for both parties upon confirmation by you, whether made verbally, in writing, or by email.

### **Check-in and check-out take place at Hotel Villa Carona.**

Check-in is possible from 4:00 pm to 9:00 pm. If you arrive earlier, you are welcome to store your luggage at Hotel Villa Carona until your room is ready. Should the room be cleaned before the official check-in time, you may move in earlier.

Check-out is by 12:00 noon on the day of departure. If you wish to check out later, please contact the reception at Hotel Villa Carona.

### **Included Services**

Bed linen, towels, use of the kitchen, parking, service, and taxes are included (excluding the city tax of CHF 5.45 per person per day; guests under 14 years of age are exempt from the city tax). Final cleaning is included. Kitchens must be returned in the condition in which they were found. Any excessive soiling or damage will be charged accordingly.

### **Breakfast Buffet and Half Board at Hotel Villa Carona**

The rich breakfast buffet is served daily from 7:30 am to 10:30 am. The cost is CHF 24.00 per person per day. For children up to 14 years of age, the price is calculated according to the child's age. Reservation is required by 5:00 pm on the evening prior.

Half board includes the breakfast buffet as described above and an additional 3-course choice menu. Half board can only be booked prior to arrival. If meals are not taken, the entitlement expires without any refund.

### **Reservation Guarantee**

For bookings, we reserve the right to request your credit card details (card number and security code) to guarantee the reservation.

### **Pets**

Pets are very welcome (CHF 10.00 per day, food not included). We kindly ask that pets are kept under supervision at all times and on a leash.

## **Smoking**

All rooms and areas of Casa Calina are non-smoking.

## **Quiet Hours from 10:00 pm**

We kindly ask guests to observe the usual consideration and respect for others within the house and garden areas.

## **Cancellation Policy – Individual**

- Cancellation up to 7 days before arrival: free of charge
- Cancellation 6 to 3 days before arrival: 80% of the room price per room
- Cancellation from 3 days before arrival: 100% of the room price per room

These conditions also apply in the event of late arrival or early departure. They only come into effect if the house/rooms cannot be re-let.

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## **Credit Cards**

We accept the following credit cards: Visa Card / Mastercard.  
Payment is also possible in cash (Swiss francs and euros at the house exchange rate), Reka, EC direct, or Postcard.

## **Exchange Rate Euro / Swiss Franc**

The exchange rate between the Swiss franc and the euro depends on the daily rate. Euro prices stated in our documents are for guidance only and are not binding.

## **Damages**

Any damages caused will be charged to the organizer / tenant.